



ARIES ALLIANCE

Shaping a better future

Innovative metal forming solutions for the aerospace industry



CUSTOMER SERVICE
& SUPPORT



www.aries-alliance.com

" By your side,
wherever you are,
to reach your
targets."

ARIES ALLIANCE has a long experience in the field of metal forming through which it has acquired invaluable know-how.

Beside the supply of world-renowned machines for metal forming (sheet stretch forming, profile stretch forming, elastoforming, hot forming, superplastic forming, linear friction welding) the company offers a complete and global package of Products and Services to its customers.

MAINTENANCE & TECHNICAL ASSISTANCE

Who better than Aries Alliance to maintain your Aries Alliance machine?

Service contracts

ARIES ALLIANCE proposes tailor made preventive maintenance contracts to meet the needs of each machine user. Maintenance is performed by ARIES ALLIANCE specialists in collaboration with local ARIES ALLIANCE personnel.



Service Contract can include:

- Expert preventive maintenance
- Predictive maintenance analysis
- Long time Machine Monitoring
- Performance & Improvement Action Plan

Technical Assistance

- Troubleshooting and telephone assistance
- Remote diagnostics by Internet and VPN
- Onsite Technical Assistance
- Worldwide support by our local teams

TRAINING, SURVEY AND INTERVENTION

Let the experts keep you up to scratch !

ARIES ALLIANCE provides dedicated Training for Production and Maintenance as well as Technical Survey for Machine and Equipment at customer site. The Service and Support team can operate worldwide to provide proactive and curative actions on critical production equipment.

Dedicated Training sessions at customer site :

- Maintenance
- Production
- Process





SPARE PARTS & SUPPLY MANAGEMENT

Need the right part? Aries Alliance will provide it!

ARIES ALLIANCE can provide original quality controlled spare parts to keep your machine up and running.

- Original parts, quality controlled
- Competitive single source for all parts
- Spare parts storage management solution
- Assist customers with spares management (inventories, list of recommended and critical references)

MACHINE REFURBISHMENT & UPGRADE

A new lease of life for your machine with the latest products on the market and technology.

ARIES ALLIANCE is there to accompany you throughout the working lifetime of your ARIES ALLIANCE machine. We can provide with the best machine upgrade at the time your require it and as your production needs evolve

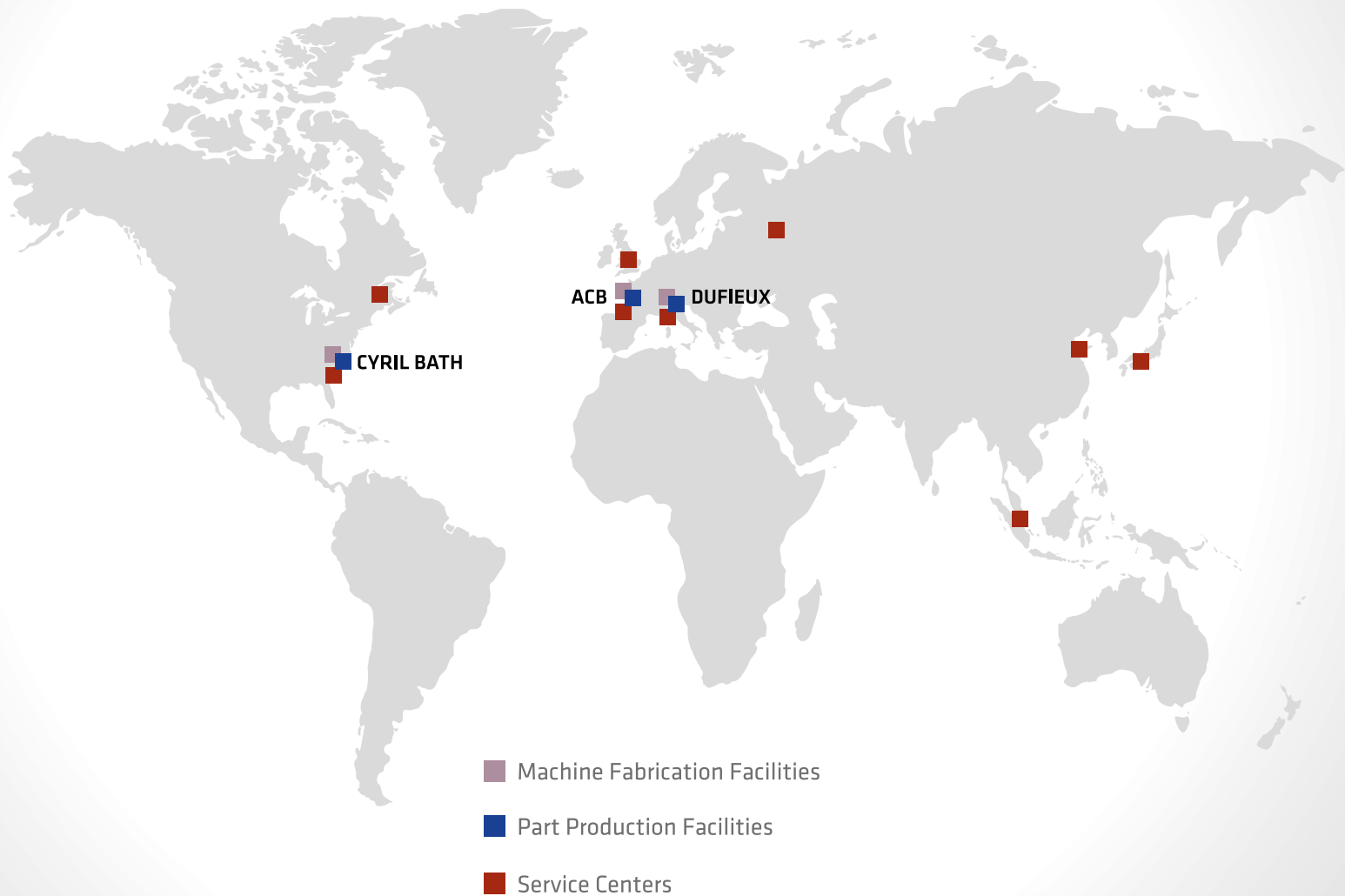
- Restore your machine to its original operational state.
- Upgrade the control system to state-of-the-art solution.
- Refurbishment of hot area systems.
- Advanced upgrade for machining center (aluminium/titanium spindle)



ARIES ALLIANCE is pleased to count the following major companies amongst its service customers:

AIRBUS, BAe SYSTEMS, BARNES AEROSPACE, CHENGDU AIRCRAFT, KAWASAKI HEAVY INDUSTRY, ROLLS ROYCE, SAFRAN AIRCRAFT

LOCATIONS



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